

The 23rd National Care Awards

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We are delighted to again sponsor the care awards for the 23rd year. This is going to be a special evening to recognise all the efforts, dedication and incredible sacrifice by the sector over the last year. It is always a fantastic event, but I am sure everyone is more than ready to get together and I am looking forward to seeing everyone already!

Richard Lunn
Managing Director – Healthcare



The National Care Awards will be returning as a live event on Friday 19th November 2021 at the London Hilton Metropole

Enter now! To submit your entry, visit:
careinfo.org/award/national-care-awards-2021



CATEGORY SPONSORS



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If you are interested in category sponsorship for 2021, or require further information please contact Caroline Bower:
caroline.bower@investorpublishing.co.uk
or 0797 4643292

As organisers, we will work in close collaboration with the Hilton to ensure the event takes place in the safest possible environment and follows best practice in relation to Covid-19. Government advice is constantly evolving and we will react accordingly to deliver an event that recognises the fantastic work of the sector in a setting where we can celebrate together safely.

This year's categories...

Carer

This award recognises the vital role of the care assistant in providing quality care. Evidence of dedication, sensitive handling of matters of importance to residents, and career progress through training will all be taken into account.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Give a full description of the nominee's role and responsibilities (up to 250 words)
- Explain what positive effect the individual has had on the residents and staff within their workplace since being in their role (up to 250 words)
- Provide examples of how the individual has provided high quality support to the residents, including any relevant information about activities, going beyond standard duties, dedication and commitment to understanding what is important to residents and families (up to 250 words)
- 30 word biography of nominee

Supporting Evidence

- Provide 1-5 testimonials from staff, relatives or residents
- Provide details of training, qualifications or accreditations the individual has received (if applicable)

Care Team

This award will be made to a staff team who have developed and maintained an outstanding standard of care and team ethos within any care setting.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Give a full description of the service the team is based within (up to 500 words)
- Explain why this team is a worthy winner of the award, including the development of any innovative projects to improve the quality of life for the residents or users of the service (up to 250 words)
- Explain how the team has the skills, knowledge and enthusiasm to empower and enable residents to either regain or maintain a level of independence and meaningful lives (up to 250 words)
- 30 word profile of the team

Supporting Evidence

- Include the most recent inspection report from the home/service where the team is based
- Provide 1-5 testimonials from management, residents and relatives
- Provide details of any recognition or accreditation from any recognised bodies (if applicable)

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Care Registered Nurse

This award will be made to a registered nurse who has made long term care their area of professional specialisation. In addition to maintaining training and demonstrating outstanding clinical and managerial qualities, the winner will have demonstrated a high level of dedication to, and advocacy for, the people they support.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Give a full description of the nominee's role and responsibilities (up to 250 words)
- Explain what positive effect the individual has had on the residents and staff within their workplace since being in their role (up to 250 words)
- Provide examples of how the individual has provided outstanding dedication to, and advocacy for, the people they support (up to 250 words)
- 30 word biography of nominee

Supporting Evidence

- Provide 1-5 testimonials from staff, relatives or residents
- Provide details of training, qualification or accreditations the individual has received

Care Home Manager

This award will be made to an exceptional care home manager (or deputy). They will be expected to demonstrate a high level of expertise in managing the services of the home to the benefit of residents, staff and their local community.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Give a full description of the individual's role and day to day management (up to 250 words)
- Provide examples of where the individual has demonstrated (up to 500 words)
 - leadership skills and the ability to support, develop and motivate staff
 - confidence working with relatives and residents
 - creating a caring, stimulating and person-centred environment that is home-like and with good connections to the local community
- Explain what positive effect the individual has had on their residents, staff and local community within the home since being in their role (up to 250 words)
- 30 word biography of nominee

Supporting Evidence

- Include the most recent inspection report for the home the individual manages
- Provide 1-5 testimonials from staff, residents and relatives
- Provide details of training, qualification or accreditations the individual has received

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Dementia Care Manager

This award will be made to an outstanding manager (or deputy) of a care service where more than 50 per cent of the clients live with dementia. They will be expected to demonstrate a high level of expertise in managing the service to the benefit of residents with dementia as well as staff.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Give a full description of the individual's role and responsibilities and why you consider them to be outstanding in their role (up to 500 words)
- Provide examples of where the individual has demonstrated (up to 250 words)
 - leadership skills and the ability to support, develop and motivate staff
 - confidence working with relatives and promoting positive inclusive relationships with residents
 - creating a person-centred, supportive and stimulating environment with good connections to the community
- Explain what positive effect the individual has had on the service and staff since being in their role (up to 250 words)
- 30 word biography of nominee

Supporting Evidence

- Include the most recent inspection report for the service the individual manages
- Provide 1-5 testimonials from staff, residents and relatives
- Provide details of training, qualification or accreditations the individual has received

Care Activities Co-ordinator/Facilitator

This award will be made to a person within a care home or day care service who has made an exceptional contribution to the quality of life, health and happiness of all the people they support through the activities they provide.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Give a full description of the activities or lifestyle opportunities the individual has implemented, developed or maintained since being in their role (up to 500 words)
- Explain how the individual works in a person-centred way, including how they inspire and encourage participation, motivation and understanding in residents (up to 250 words)
- Demonstrate what positive effect the individual has had on the service since being in their role and why they should win this award (up to 250 words)
- 30 word biography of nominee

Supporting Evidence

- Include the most recent inspection report for the home or service
- Supply 1-5 photographs of activities
- Provide 1-5 testimonials from staff, residents/attendees and relatives
- Provide details of training, qualification or accreditations the individual has received (if applicable)

Care Operations / Area Manager

The winner of this award will have demonstrated exceptional vision, leadership and be at the forefront of new management techniques. They will have inspired their colleagues to provide exceptional care throughout the homes for which they are responsible.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Give a full description of the individual's role and day to day leadership (up to 500 words)
- Provide examples of where the individual has promoted the highest standards of quality care and service (up to 250 words)
- Explain what positive effect the individual has had on the residents and staff within the setting since being in their role (up to 250 words)
- 30 word biography of the nominee

Supporting Evidence

- Include a recent summary of the most recent inspection reports for all settings the individual is responsible for (e.g. 5 Outstanding, 4 Good)
- Provide 1-5 testimonials from staff, residents and relatives
- Provide details of training, qualification or accreditations the individual has received

Care Housekeeper

Running the housekeeping services of a care home is vital for the well-being of residents and staff. This award will be made to an outstanding housekeeper who can demonstrate the passion and commitment needed to make a real difference.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Give a full description of the individual's role and day to day duties and why they should win this award (up to 500 words)
- Explain how the individual demonstrates a high level of dedication and innovation alongside a person-centred approach to provide the highest quality of service and environment for residents and staff (up to 250 words)
- Provide examples showing where the individual has been a proactive and helpful member of the team, contributing ideas and making the home an enjoyable place to be (up to 250 words)
- 30 word biography of nominee

Supporting Evidence

- Include the most inspection report for the home or homes the individual is responsible for
- Provide 1-5 testimonials from staff, residents and relatives
- Provide details of training, qualification or accreditations the individual has received (if applicable)

**CLOSING DATE FOR ENTRIES:
 FRIDAY 30 JULY 2021**

Care Chef

This award will be made to a chef in a long term care setting who shows exceptional ability in providing well-balanced, nutritious and delicious food.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Outline the reasons why the nominee shows exceptional ability in providing well-balanced, nutritious and delicious food that takes into account individual needs of the residents (up to 500 words)
- 30 biography of the nominee

Supporting Evidence

- Provide a copy of a monthly menu served within the last 3 months
- Provide a copy of the three-course menu (taken from the monthly menu) that the nominee will cook at the 'Cook Off' if chosen to be a finalist
- Provide the cost per resident of the 'Cook Off' menu

The Dignity & Respect Care Home of the Year

This award will be made to an exceptional care home which can convincingly demonstrate that it has put dignity and respect for its residents and staff at the very heart of all it does, and that this emphasis has resulted in tangible benefits for residents, relatives and staff alike.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Give a full description of how the care home provides an environment for residents where they are treated with dignity and respect (up to 500 words)
- Explain how you support the people who live in your home to make choices about the way they live and the support they receive (for example: independence, lifestyle opportunities, cultural and religious beliefs, privacy, eating and nutritional care, pain management, personal hygiene) (up to 250 words)
- 30 word profile of the home being nominated

Supporting Evidence

- Include the most recent inspection report
- Supply 1-5 photographs
- Provide 1-5 testimonials from staff, residents and relatives
- Provide details of any recognition or accreditation from any recognised bodies (if applicable)

Care Home of the Year

This award will be made to a care home with 15 or more residents which can demonstrate exceptional quality care across all the services it offers.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Give a full description of the care home including how residents and staff live and work together successfully and how the home is part of the local community (up to 500 words)
- Give a brief description of the sort of activities the residents take part in and how they are designed to promote well-being and social interaction (up to 250 words)
- Explain how the care home is homelike for the residents and how the residents actively participate in this (up to 250 words)
- Describe how the care home provides exceptional care and support to people enabling them to live fulfilled and meaningful lives with a focus on maintaining skills and independence and contact with the local community (up to 250 words)
- 30 word profile of care home

Supporting Evidence

- Include the most recent inspection report
- Supply 1-5 photographs
- Provide 1-5 testimonials from staff, residents and relatives
- Provide details of any recognition or accreditation from any recognised bodies (if applicable)

Care Newcomer

This award will be made to a person working in care, who is new to the sector over the past 18 months, and who is already delivering the very best standard of care. The judges will be looking for an individual who excels in their personal and team roles, and exhibits enthusiasm, professionalism, confidence and a shining commitment to their on-going career development.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Give a full description of the nominee's role and responsibilities (up to 250 words)
- Explain what positive effect the individual has had on the residents and staff within their workplace since being in their role (up to 250 words)
- 30 word biography of the nominee

Supporting Evidence

- Provide 1-5 testimonials from residents, relatives of residents and colleagues
- Provide details of training, qualification or accreditations the individual has received

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Care Champion

This award will go to an exceptional person, whether they are a member of staff, a relative, resident or a volunteer who has gone above and beyond and made a real difference. It could be a charitable achievement or making life better for residents and relatives, or simply someone who has done great things but may not have had the recognition they deserve.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Please explain why this person is so important, and why they are a worthy winner of this award (up to 500 words)
- 30 word biography of nominee

Supporting Evidence

- Provide 1-5 testimonials from staff, relatives or residents

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Care Home Group Under 10 settings

This award will go to an outstanding care group with 10 or less care homes which is able to evidence exceptional client care combined with excellent staff development and impressive financial results.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Give a full description of the care home group including the settings, residents and members of staff (up to 250 words)
- Describe how the care home group provides exceptional care and support to residents enabling them to live fulfilled and meaningful lives with a focus on maintaining skills and independence (up to 250 words)
- Describe the corporate identity, values and focus, the group's strengths/USP, training systems and approaches as well as the group's success in delivering high quality care and plans for the future (up to 250 words)
- Summarise the group's financial performance over the last five years (up to 100 words)

Supporting Evidence

- Include a recent summary of the most recent inspection reports for all settings (e.g. 5 Outstanding, 4 Good)
- Supply 1-5 photographs showing some of the Groups settings
- Provide 1-5 testimonials from staff, residents and relatives
- Provide details of any recognition or accreditation from any recognised bodies (if applicable)

Care Leadership

This award will be made to an outstanding individual, in any care setting, small or large, whose leadership has resulted in an exceptional outcome for clients, team members and the organisation they work for.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Give a full description of the individual's role and responsibilities and why they should win this award (up to 500 words)
- Show examples of where the individual has demonstrated (up to 250 words)
 - leadership skills and the ability to support, develop and motivate staff
 - confidence working with relatives and promoting positive inclusive relationships
 - promoting well-being by monitoring the re-evaluation of care needs in partnership with the resident, their key-workers and relatives
- Explain what positive effect the individual has had on people using their service and staff members (up to 250 words)
- 30 word biography of nominee

Supporting Evidence

- Include the most recent inspection report for the service for which the individual is a care leader
- Provide 1-5 testimonials from staff, residents and relatives
- Provide details of training, qualification or accreditations the individual has received

Care Home Group Over 10 settings

This award will go to an outstanding care group with 11 or more care homes which is able to evidence exceptional client care combined with excellent staff development and impressive financial results.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Give a full description of the care home group including the settings, residents and members of staff (up to 250 words)
- Describe how the care home group provides exceptional care and support to residents enabling them to live fulfilled and meaningful lives with a focus on maintaining skills and independence (up to 250 words)
- Describe the corporate identity, values and focus, the group's strengths/USP, training systems and approaches as well as the group's success in delivering high quality care and plans for the future (up to 250 words)
- Summarise the group's financial performance over the last five years (up to 100 words)

Supporting Evidence

- Include a recent summary of the most recent inspection reports for all settings (e.g. 5 Outstanding, 4 Good)
- Supply 1-5 photographs showing some of the Groups settings
- Provide 1-5 testimonials from staff, residents and relatives
- Provide details of any recognition or accreditation from any recognised bodies (if applicable)

ALL ENTRIES MUST BE RECEIVED BY FRIDAY 30 JULY 2021

Lifetime Achievement in Care

This award will be made to an exceptional person who has committed a significant portion of their life to working in a care home, or in social care, in the community or in sheltered housing, and has made a substantial difference to the quality of life of the people they have worked with.

Please submit ALL the following (any entries which do not submit the requirements will be disregarded)

Criteria

- Describe and provide evidence of how the individual's dedication and commitment throughout their care career has impacted the people they have supported (up to 500 words)
- Evidence how the individual has influenced or inspired those they have worked with (up to 250 words)
- 30 word biography of nominee

Supporting Evidence

- Provide 1-5 testimonials from residents, relatives of residents and colleagues
- Provide details of training, qualification or accreditations the individual has received

Personality

An independent panel will select 5 finalists who they feel have made a big contribution to the care home sector within the past 12 months. The people chosen will be contacted before the awards ceremony and notified of the finalist position. This award does not require an entry from individuals, however if you would like to nominate someone for the panel to consider please do so along with 500 words to support your nomination.

How to enter

- Choose the category you wish to enter
- If you choose more than one category, a separate entry must be completed online for each individual entry
- Read the judging criteria provided carefully
- Complete and supply ALL of the required information, criteria and supporting evidence online
- Please make sure that the name of the nominee and the award category is included on all separate attachments and supporting information
- The competition is open to all staff working in long-term care and hospital settings
- Entries are treated in the strictest confidence
- Finalists will be required to send in a video answering 3 questions from the judges to support their entry
- The Care Chef Judging will take place separately on 30 September 2021 at the Milton Keynes Cookery School. As organisers, we will work in close collaboration with the Milton Keynes Cookery School to ensure the judging day takes place in the safest possible environment and follows best practice in relation to Covid-19.
- Entries will not be returned
- Employees of the Caring Times and their families are not entitled to enter
- Entries will be judged by a panel of eminent and impartial adjudicators appointed by Caring Times
- The winners will be announced at the National Care Awards Gala Night on 19th November 2021
- There will be up to five finalists in each category
- Award winners and finalists may state in advertising or other promotional material that they are or have been winners or finalists. The year that the Award was won must be included in the same typeface and size as the statement of the Award

All entries must be received
 by Friday 30 July 2021

To submit your entry, visit:
careinfo.org/award/national-care-awards-2021

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